

**Shegaon Education Society's G.B.Murarka Arts and Commerce  
College Shegaon. 2019-2020**

**Affiliated to Sant Gadge Baba Amravati University Amravati**

**2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (2019-20)**

Assessment of the teaching quality and teaching environment is part of teaching learning and evaluation process. Student Satisfaction Survey assesses the direct discussion about quality, between staff and students. In order to assess the students' overall satisfaction with his or her educational experiences has been measured by questionnaire containing 10 questions including five-point parameter scale i.e., 5 for Excellent, 4 for Good, 3 for Average, 2 for Below Average and 1 for Poor. Questionnaire was filled by 100 students of both Arts and Commerce faculties and their responses were recorded and analyzed. It indicates that-

- Approximately 92% students gave Excellent and Good remark to all the questions
- Average remark was given by approximately 7.5% students
- Negligible students gave Below average and Poor remark

Following suggestions and feedbacks have been received from SSS

- 1) Library timing should be increased for more reading facility.
- 2) Ground should be made available at morning time also.
- 3) Extra classes are need for English and Computer practical Classes.

**2.7.1 – Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as web link)**

Student Satisfaction Survey 2019-20  
**National Assessment and Accreditation Council (NAAC)**  
**Student Satisfaction Survey**  
**Key Indicator - 2.7.1**  
**Under Criterion II of Teaching – Learning and Evaluation**  
**Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed. A) Please confirm this is the first and only one time you answer this survey.

a) Yes    b) No

B) Age:

C) College Name:

D) Gender: a) Female b) Male c) Transgender E) What degree program are you pursuing now?

a) B.A.    b) B.Com    C) Other

**Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The student's is free to give suggestions or improvements. She/he can also mention weaknesses of the institute at the end of the questionnaire. (Kindly restrict your response to teaching learning process only)

Student Satisfaction Survey 2019-20

**Criterion II – Teaching–Learning and Evaluation**  
**Student Satisfaction Survey on Teaching Learning Process**

**Student Satisfaction Survey of G.B. Murarka Arts and Commerce College Shegaon.**  
**2019-2020**

1. How would you rate your overall experience with Courses offered?

- Excellent
- Good
- Average
- Below average
- Poor

Required

2. How clearly the instructor explains the subject?

- Excellent
- Good
- Average
- Below average
- Poor

Required

3. How would you rate the seminar and value additions program carry out by our college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

4. How would you rate teaching, learning and ICT infrastructure of the college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

5. What is your response about collegiate courses of Arts and Commerce regarding placement and job opportunities?

- Excellent
- Good
- Average
- Below average
- Poor

Required

6. How would you rate your own development (right from joining to till date) at our college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

7. How do you find your educational need at our college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

8. What is your opinion about library infrastructure at our college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

9. How would you rate your overall experience with teaching staff of our college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

10. How would you rate Sports and Cultural activities of our college?

- Excellent
- Good
- Average
- Below average
- Poor

Required

**If Any Suggestions –**

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